Web search Web data management and distribution

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> Web Data Management and Distribution http://webdam.inria.fr/textbook

> > April 30, 2010

Outline

- The World Wide Web
- Web Crawling
- Web Information Retrieval
- Web Graph Mining
- Conclusion

Internet and the Web

Internet: physical network of computers (or hosts) World Wide Web, Web, WWW: logical collection of hyperlinked documents

- static and dynamic
- public Web and private Webs
- each document (or Web page, or resource) identified by a URI

Web search April 30, 2010 3 / 48

Uniform Resource Locators

```
\underbrace{\text{https://www.example.com:443}}_{\text{scheme}} / \underbrace{\text{path/to/doc?name=foo\&town=bar}}_{\text{port}} \# \text{para} \\ \underbrace{\text{port path/to/doc?name=foo\&town=bar}}_{\text{path}} \# \text{para}
```

scheme: way the resource can be accessed; generally http or https hostname: domain name of a host (cf. DNS); hostname of a website may start with www., but not a rule.

port: TCP port; defaults: 80 for http and 443 for https

path: logical path of the document

query string: additional parameters (dynamic documents).

fragment: subpart of the document

- Query strings and fragments optionals
- Empty path: root of the Web server
- Relative URIs with respect to a context (e.g., the URI above):

```
/titi https://www.example.com/titi
tata https://www.example.com/path/to/tata
```

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(X)HTML

- Choice format for Web pages
- Dialect of SGML (the ancestor of XML), but seldom parsed as is
- HTML 4.01: most common version, W3C recommendation
- XHTML 1.0: XML-ization of HTML 4.01, minor differences
- Validation (cf http://validator.w3.org/). Checks the conformity of a Web page with respect to recommendations, for accessibility:
 - ▶ to all graphical browsers (IE, Firefox, Safari, Opera, etc.)
 - to text browsers (lynx, links, w3m, etc.)
 - to aural browsers
 - ▶ to all other user agents including Web crawlers
- Actual situation of the Web: tag soup

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XHTML example

```
<!DOCTYPE html PUBLIC
"-//W3C//DTD XHTML 1.0 Strict//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">
<html xmlns="http://www.w3.org/1999/xhtml"</pre>
      lang="en" xml:lang="en">
  <head>
    <meta http-equiv="Content-Type"
          content="text/html; charset=utf-8" />
    <title>Example XHTML document</title>
  </head>
  <body>
    This is a
      <a href="http://www.w3.org/">link to the
      <strong>W3C</strong>!</a>
  </body>
</html>
```

6 / 48

HTTP

- Client-server protocol for the Web, on top of TCP/IP
- Example request/response

- HTTPS: secure version of HTTP
 - encryption
 - authentication
 - session tracking

Features of HTTP/1.1

virtual hosting: different Web content for different hostnames on a single machine

login/password protection

content negociation: same URL identifying several resources, client indicates preferences

cookies: chunks of information persistently stored on the client keep-alive connexions: several requests using the same TCP connexion etc.

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 8 / 48

Outline

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Web Crawlers

- crawlers, (Web) spiders, (Web) robots: autonomous user agents that retrieve pages from the Web
- Basics of crawling:
 - 1 Start from a given URL or set of URLs
 - Retrieve and index the corresponding page
 - Oiscover hyperlinks (<a> elements)
 - Repeat on each found link
- No real termination condition (virtual unlimited number of Web pages!)
- Graph browsing problem
 - deep-first: not very adapted, possibility of being lost in robot traps breadth-first
 - combination of both: breadth-first with limited-depth deep-first on each discovered website

Identification of duplicated Web pages

Problem

Identifying duplicates or near-duplicates on the Web to prevent multiple indexing

```
http://example.com:80/toto
http://example.com/titi/../toto
exact duplicates: identification by hashing
```

near-duplicates: (timestamps, tip of the day, etc.) identification by hashing of sequences of *n* successive tokens (*n*-grams)

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 11 / 48

Crawling ethics

• Standard for robot exclusion: robots.txt at the root of a Web server

```
User-agent: *
Allow: /searchhistory/
Disallow: /search
```

Per-page exclusion.

```
<meta name="ROBOTS" content="NOINDEX,NOFOLLOW">
```

• Avoid Denial Of Service (DOS), wait 100ms/1s between two repeated requests to the same Web server

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Parallel processing

Network delays, waits between requests:

- Per-server queue of URLs
- Parallel processing of requests to different hosts:
 - multi-threaded programming
 - asynchronous inputs and outputs (select): less overhead
- Use of keep-alive to reduce connexion overheads

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 13 / 48

Refreshing URLs

- Content on the Web changes
- Different change rates:
 - online newspaper main page: every hour or so published article: virtually no change
- Continuous crawling, and identification of change rates for adaptive crawling:
 - If-Last-Modified HTTP feature (not reliable)
 - Identification of duplicates in successive request

Web search April 30, 2010 14 / 48

Outline

- The World Wide Web
- Web Crawling
 - 3 Web Information Retrieval
 - Text Preprocessing
 - Inverted Index
 - Answering Keyword Queries
 - Other Media
- Web Graph Mining
- Conclusion

Information Retrieval, Search

Problem

How to index Web content so as to answer (keyword-based) queries efficiently?

Context: set of text documents

- d_1 The jaguar is a New World mammal of the Felidae family.
- d_2 Jaguar has designed four new engines.
- d₃ For Jaguar, Atari was keen to use a 68K family device.
- d₄ The Jacksonville Jaguars are a professional US football team.
- d₅ Mac OS X Jaguar is available at a price of US \$199 for Apple's new "family pack".
- d₆ One such ruling family to incorporate the jaguar into their name is Jaguar Paw.
- d_7 It is a big cat.

Text Preprocessing

Initial text preprocessing steps

- Number of optional steps
- Highly depends on the application
- Highly depends on the document language (illustrated with English)

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Tokenization

Principle

Separate text into tokens (words)

Not so easy!

- In some languages (Chinese, Japanese), words not separated by whitespace
- Deal consistently with acronyms, elisions, numbers, units, URLs, emails, etc.
- Compound words: hostname, host-name and host name. Break into two tokens or regroup them as one token? In any case, lexicon and linguistic analysis needed! Even more so in other languages as German.

Usually, remove punctuation and normalize case at this point

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 18 / 48

Tokenization: Example

- d_1 the jaguar is 3 a 4 new 5 world 6 mammal 7 of 8 the 9 felidae 10 family 11
- d₂ jaguar₁ has₂ designed₃ four₄ new₅ engines₆
- d₃ for₁ jaguar₂ atari₃ was₄ keen₅ to₆ use₇ a₈ 68k₉ family₁₀ device₁₁
 d₄ the₁ jacksonville₂ jaguars₃ are₄ a₅ professional₆ us₇ football₈ team₉
- d_5 mac₁ os₂ x₃ jaguar₄ is₅ available₆ at₇ a₈ price₉ of₁₀ us₁₁ \$199₁₂ for₁₃ apple's₁₄ new₁₅ family₁₆ pack₁₇
- d₆ one₁ such₂ ruling₃ family₄ to₅ incorporate₆ the₇ jaguar₈ into₉ their₁₀ name₁₁ is₁₂ jaguar₁₃ paw₁₄
- d_7 it₁ is₂ a₃ big₄ cat₅

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 19 / 48

Stemming

Principle

Merge different forms of the same word, or of closely related words, into a single stem

- Not in all applications!
- Useful for retrieving documents containing geese when searching for goose
- Various degrees of stemming
- Possibility of building different indexes, with different stemming

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Stemming schemes (1/2)

Morphological stemming.

- Remove bound morphemes from words:
 - plural markers
 - gender markers
 - tense or mood inflections
 - etc.
- Can be linguistically very complex, cf: Les poules du couvent couvent.
 [The hens of the monastery brood.]
- In English, somewhat easy:
 - ▶ Remove final -s, -'s, -ed, -ing, -er, -est
 - ► Take care of semiregular forms (e.g., -y/-ies)
 - ► Take care of irregular forms (mouse/mice)
- But still some ambiguities: cf stocking

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Stemming schemes (2/2)

Lexical stemming.

- Merge lexically related terms of various parts of speech, such as policy, politics, political or politician
- For English, Porter's stemming [Por80]; stem *university* and *universal* to *univers*: not perfect!
- Possibility of coupling this with lexicons to merge (near-)synonyms

Phonetic stemming.

- Merge phonetically related words: search despite spelling errors!
- For English, Soundex [US 07] stems *Robert* and *Rupert* to *R163*. Very coarse!

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Stemming Example

- d₁ the₁ jaguar₂ be₃ a₄ new₅ world₆ mammal₇ of₈ the₉ felidae₁₀ family₁₁
- d₂ jaguar₁ have₂ design₃ four₄ new₅ engine₆
- d₃ for₁ jaguar₂ atari₃ be₄ keen₅ to₆ use₇ a₈ 68k₉ family₁₀ device₁₁
 d₄ the₁ jacksonville₂ jaguar₃ be₄ a₅ professional₆ us₇ football₈ team₉
- d_5 mac₁ os₂ x₃ jaguar₄ be₅ available₆ at₇ a₈ price₉ of₁₀ us₁₁ \$199₁₂
- for₁₃ apple₁₄ new₁₅ family₁₆ pack₁₇
 d₆ one₁ such₂ rule₃ family₄ to₅ incorporate₆ the₇ jaguar₈ into₉
- their₁₀ name₁₁ be₁₂ jaguar₁₃ paw₁₄

 d_7 it₁ be₂ a₃ big₄ cat₅

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Stop Word Removal

Principle

Remove uninformative words from documents, in particular to lower the cost of storing the index

```
determiners: a, the, this, etc.
```

function verbs: be, have, make, etc.

conjunctions: that, and, etc.

etc.

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Stop Word Removal Example

- d_1 jaguar₂ new₅ world₆ mammal₇ felidae₁₀ family₁₁
- d₂ jaguar₁ design₃ four₄ new₅ engine₆
- d₃ jaguar₂ atari₃ keen₅ 68k₉ family₁₀ device₁₁
- d₄ jacksonville₂ jaguar₃ professional₆ us₇ football₈ team₉
- d_5 mac₁ os₂ x₃ jaguar₄ available₆ price₉ us₁₁ \$199₁₂ apple₁₄ new₁₅ family₁₆ pack₁₇
- d₆ one₁ such₂ rule₃ family₄ incorporate₆ jaguar₈ their₁₀ name₁₁ jaguar₁₃ paw₁₄
- d₇ big₄ cat₅

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 25 / 48

Inverted Index

After all preprocessing, construction of an inverted index:

- Index of all terms, with the list of documents where this term occurs
- Small scale: disk storage, with memory mapping (cf. mmap) techniques; secondary index for offset of each term in main index
- Large scale: distributed on a cluster of machines; hashing gives the machine responsible for a given term
- Updating the index costly, so only batch operations (not one-by-one) addition of term occurrences)

Web search April 30, 2010 26 / 48

Inverted Index Example

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 27 / 48

Storing positions in the index

- phrase queries, NEAR operator: need to keep position information in the index
- just add it in the document list!

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 28 / 48

TF-IDF Weighting

- Some term occurrences have more weight than others:
 - ► Terms occurring frequently in a given document: more relevant
 - Terms occurring rarely in the document collection as a whole: more informative
- Add Term Frequency—Inverse Document Frequency weighting to occurrences;

$$\mathsf{tfidf}(t,d) = \frac{n_{t,d}}{\sum_{t'} n_{t',d}} \cdot \log \frac{|D|}{\left| \left\{ d' \in D \, | \, n_{t,d'} > 0 \right\} \right|}$$

 $n_{t,d}$ number of occurrences of t in d D set of all documents

 Store documents (along with weight) in decreasing weight order in the index

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TF-IDF Weighting Example

```
family d_1/11/.13, d_3/10/.13, d_6/4/.08, d_5/16/.07 football d_4/8/.47 jaguar d_1/2/.04, d_2/1/.04, d_3/2/.04, d_4/3/.04, d_6/8+13/.04, d_5/4/.02 new d_2/5/.24, d_1/5/.20, d_5/15/.10 rule d_6/3/.28 us d_4/7/.30, d_5/11/.15 world d_1/6/.47
```

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 April 30, 2010
 30 / 48

Answering Boolean Queries

- Single keyword query: just consult the index and return the documents in index order.
- Boolean multi-keyword query

(jaguar AND new AND NOT family) OR cat

Same way! Retrieve document lists from all keywords and apply adequate set operations:

AND intersection
OR union
AND NOT difference

- Global score: some function of the individual weight (e.g., addition for conjunctive queries)
- Position queries: consult the index, and filter by appropriate condition

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Indexing HTML

- HTML: text + meta-information + structure
- Possibly: separate index for meta-information (title, keywords)
- Increase weight of structurally emphasized content in index
- Tree structure can also be queried with XPath or XQuery, but not very useful on the Web as a whole, because of tag soup and lack of consistency.

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 April 30, 2010
 32 / 48

Indexing Multimedia Content

- Basic approach: index text from context of the media
 - surrounding text
 - text in or around the links pointing to the content
 - filenames
 - associated subtitles (hearing-impaired track on TV)
- Elaborate approach: index and search the media itself, with the help of speech recognition and sound, image, and video analysis
 - Musipedia: look for a partition by whistling a tune
 - Image search from a similar image

WebDam (INRIA) Web search April 30, 2010 33 / 48

Outline

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 - PageRank
 - Spamdexing
- Conclusion

The Web Graph

The World Wide Web seen as a (directed) graph:

Vertices: Web pages Edges: hyperlinks

Same for other interlinked environments:

- dictionaries
- encyclopedias
- scientific publications
- social networks

PageRank (Google's Ranking [BP98])

Idea

Important pages are pages pointed to by important pages.

$$\begin{cases} g_{ij} = 0 & \text{if there is no link between page } i \text{ and } j; \\ g_{ij} = \frac{1}{n_i} & \text{otherwise, with } n_i \text{ the number of outgoing links of page } i. \end{cases}$$

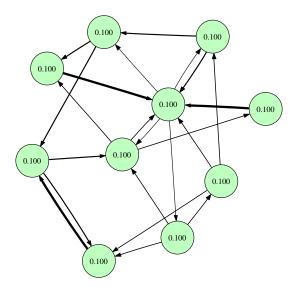
Definition (Tentative)

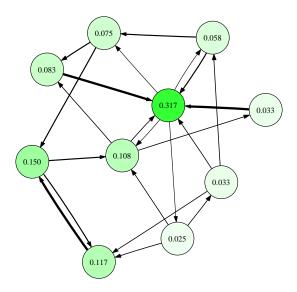
Probability that the surfer following the random walk in G has arrived on page i at some distant given point in the future.

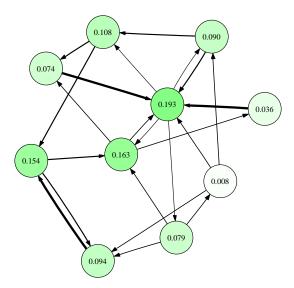
$$\operatorname{pr}(i) = \left(\lim_{k \to +\infty} (G^T)^k v\right)_i$$

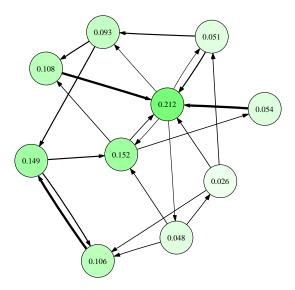
where v is some initial column vector.

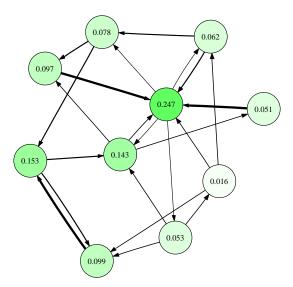
WebDam (INRIA) Web search April 30, 2010 36 / 48

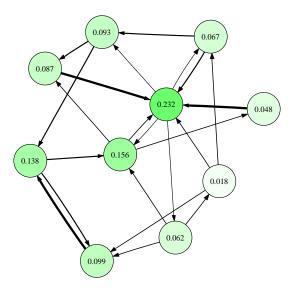


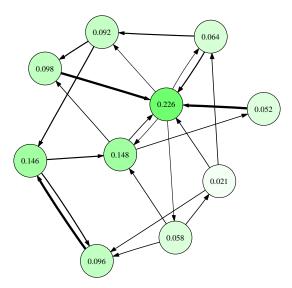


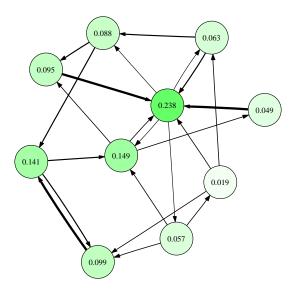


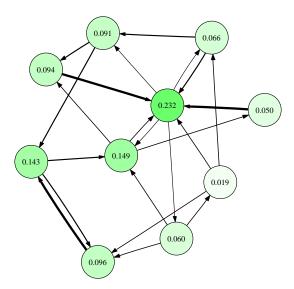


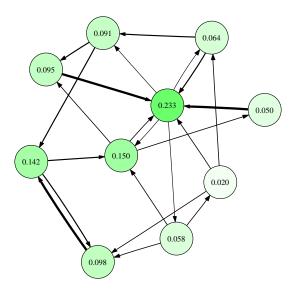


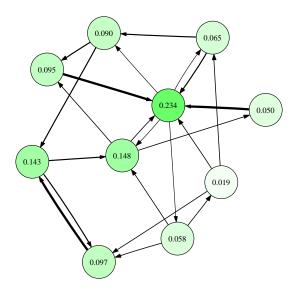


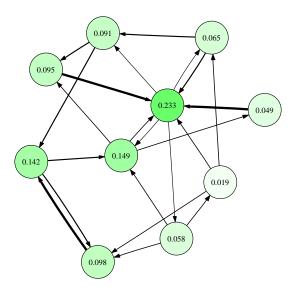


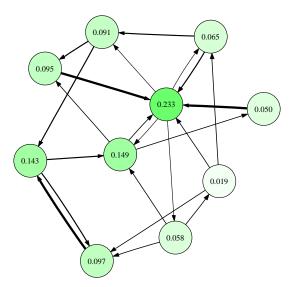


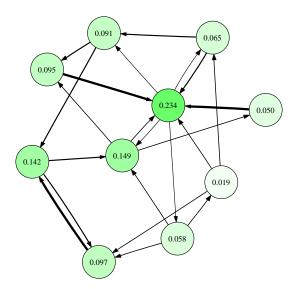












PageRank With Damping

May not always converge, or convergence may not be unique. To fix this, the random surfer can at each step randomly jump to any page of the Web with some probability d (1 – d: damping factor).

$$\operatorname{pr}(i) = \left(\lim_{k \to +\infty} ((1-d)G^{T} + dU)^{k} v\right)_{i}$$

where U is the matrix with all $\frac{1}{N}$ values with N the number of vertices.

Using PageRank to Score Query Results

- PageRank: global score, independent of the query
- Can be used to raise the weight of important pages:

$$\mathsf{weight}(t,d) = \mathsf{tfidf}(t,d) \times \mathsf{pr}(d),$$

• This can be directly incorporated in the index.

Spamdexing

Definition

Fraudulent techniques that are used by unscrupulous webmasters to artificially raise the visibility of their website to users of search engines

Purpose: attracting visitors to websites to make profit.

Unceasing war between spamdexers and search engines

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Spamdexing: Lying about the Content

Technique

Put unrelated terms in:

- text content hidden to the user with JavaScript, CSS, or HTML presentational elements

Countertechnique

- Ignore meta-information
- Try and detect invisible text

Link Farm Attacks

Technique

Huge number of hosts on the Internet used for the sole purpose of referencing each other, without any content in themselves, to raise the importance of a given website or set of websites.

Countertechnique

- Detection of websites with empty or duplicate content
- Use of heuristics to discover subgraphs that look like link farms

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Link Pollution

Technique

Pollute user-editable websites (blogs, wikis) or exploit security bugs to add artificial links to websites, in order to raise its importance.

Countertechnique

rel="nofollow" attribute to <a> links not validated by a page's owner

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Outline

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- Web Information Retrieva
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What you should remember

- The inverted index model for efficient answers of keyword-based queries.
- PageRank and its iterative computation.

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Web search April 30, 2010 46 / 48

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