WebStand: Sociological Analysis of the W3C Standardization Process

XML Warehouse Meets Sociology

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Outline

Sociological Process

1. Formulate hypotheses
2. Validate on data
   - Relevant sociological concepts (individuals, institutions. . .)
   - Data sources are: existing documents, interviews. . .
3. Conclude and issue new hypotheses

Issue

How to collect and manage large volumes of heterogeneous information?

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Standard negociations

$\Longrightarrow$ Important economic and political impact

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Who? Why? How?

Example

XQuery standardization scene
[*ACI Normes et politiques publiques*]

- Arena quite accessible via mailing lists
- Author's acquaintance with the topic
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- Inestimable source of data
- Much human activity involve Web technology

But:

- Heterogeneity of sources
- Not suited to classical database systems
- Need of conceptual models

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Modelling and analysis process

- Modelling the relevant sociological entities (actors, institutions, functions, messages, time)
- Designing a warehouse of Web resources relevant to the sociological analysis
- Exploiting the warehouse (feeding the warehouse, issuing queries)

Queries enable verification of the hypotheses

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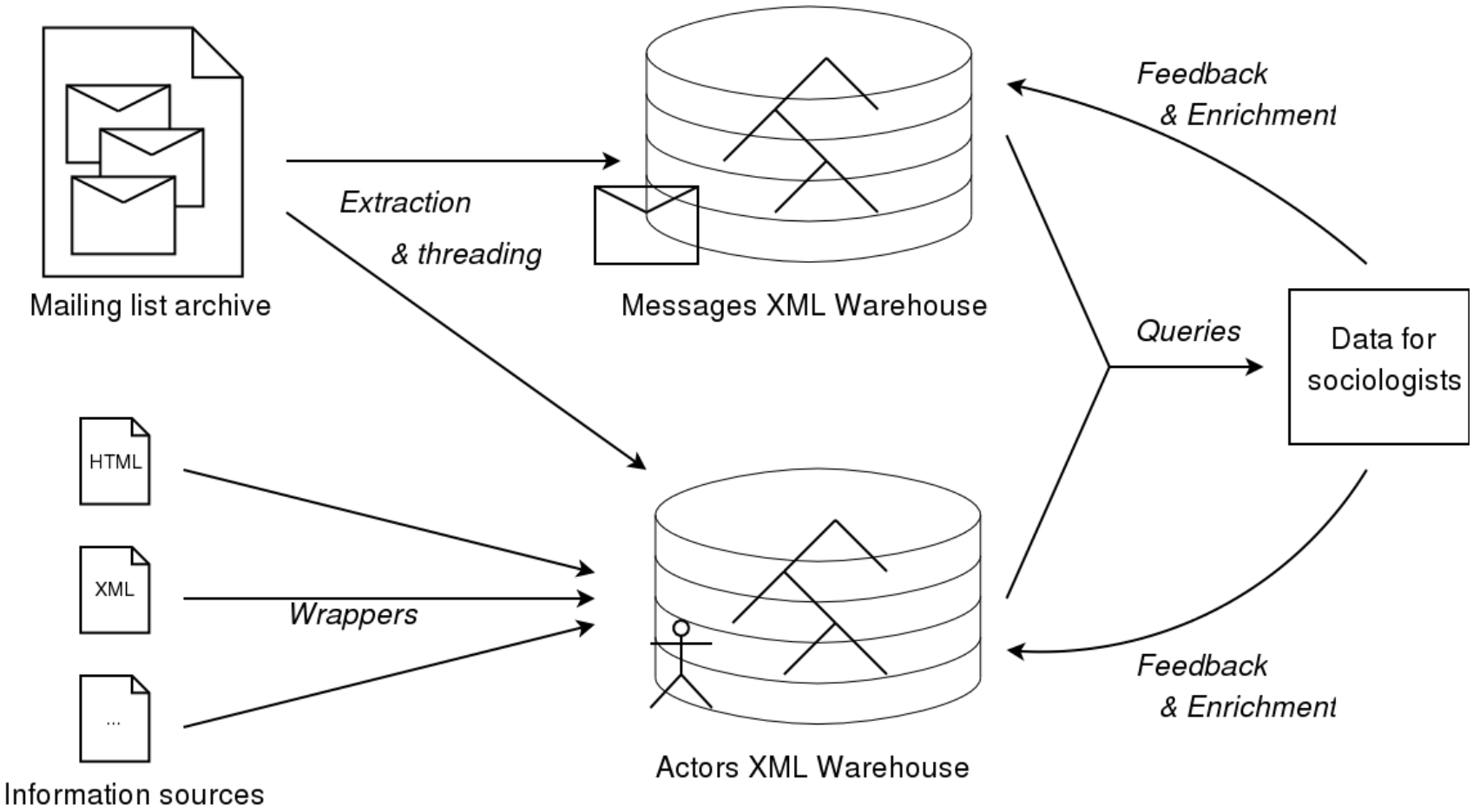
Warehouse construction process



XML Warehousing

Pros

- Semi-structured information
- Flexibility
- Language of the Web
- Tree structure of a mailing list
- Simple to understand

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Data filtering and enrichment

- Identify real-world objects represented in the warehouse
  - First name, last name, institution from e-mails
  - Identifying institutions participating in the process
- Classify these objects according to application-driven criteria

  Issue classification queries to populate interesting classes (iterative process)

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Complementary sociological tools

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Information on the Web has holes

- Missing information
- Important dimensions (e.g. time) implicitly or not at all represented
- Need to cross various sources to establish information

Tools

- Interviews, inside information
- Human-readable data sources
- Statistics tools (social properties and group extraction)
- Human annotation and validation

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Message warehouse

`public-qt-comments@w3.org` mailing list.

Data

- 5626 messages
- 2718 threads
- Maximum thread depth: 12

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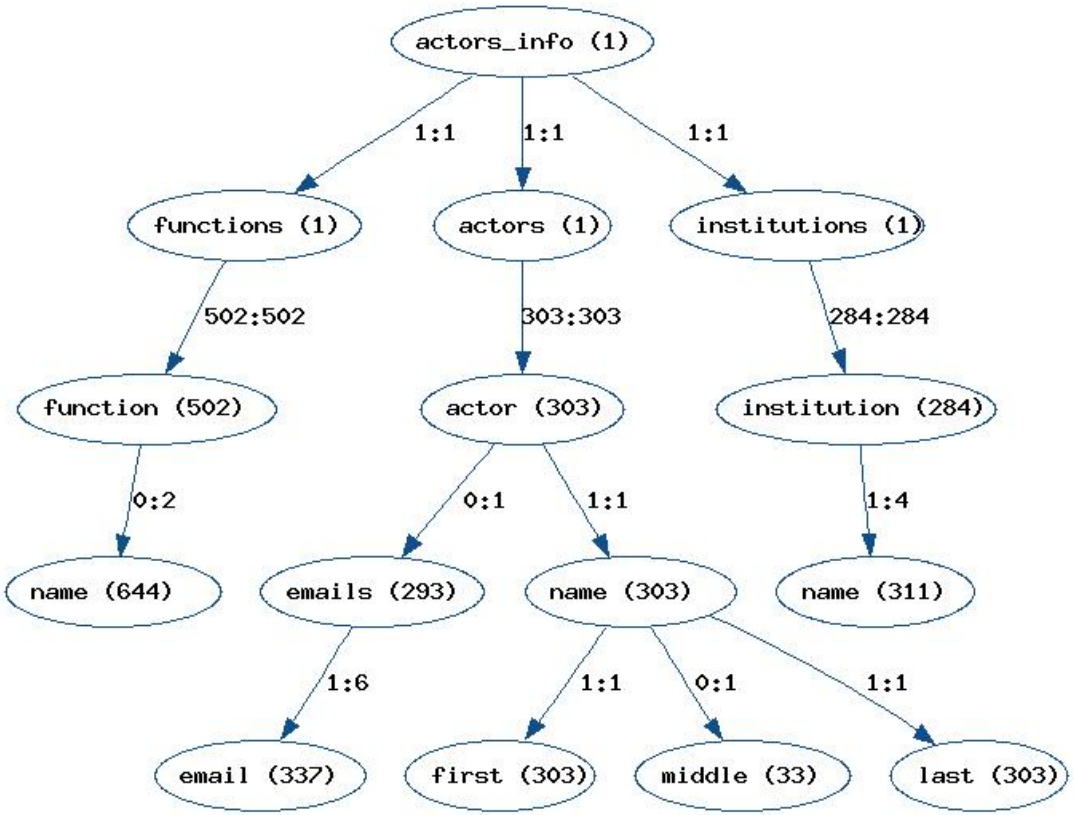
Actors warehouse



Queries

- Extract institutions (for human annotation)
- Extract actors
- Classify actors by affiliation
- Classify actors by multiple affiliation
- Analyze interaction within threads
- Volume of interaction by affiliation profile

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Sample results

Actor repartition and volume of interaction by affiliation profile

Profile	# actors	# messages
Companies	135	2689
Universities	39	112
Organizations	33	197
Companies & Universities	3	532
Companies & Organizations	22	1052
Universities & Organizations	6	36
Non specified	65	681
Total	**303**	**5299**

Sociological interpretation

- Companies involved in XQuery standardization
- Companies dominate XQuery standardization
- Key actors tend to have multiple affiliation
- Not everybody participate in the same way; Company/University participants most visible

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- Use of semi-structured technology for sociological study
- Built an XML warehouse based on XQuery public W3C information
- Preliminary analysis of the warehouse data
- Companies seem to be first in standardization process

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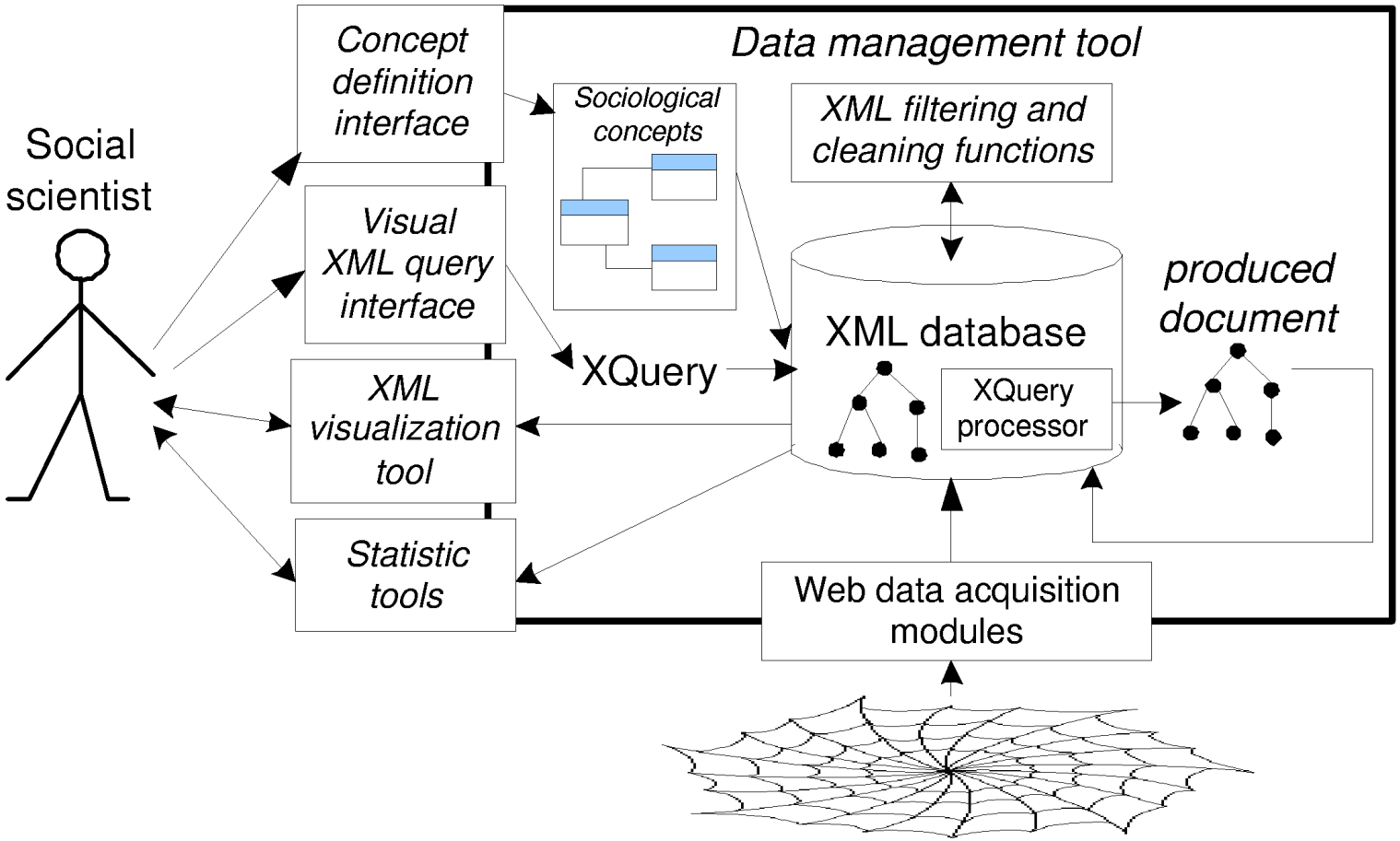
Generic Framework for the Social Scientist



Future Work

- Textual analysis of message contents (e.g. agree/disagree)
- Proper management of temporal dimension
- Enriched actor warehouse with more sources (WWW in particular)
- Similar work on larger/other/private mailing lists
- More complex queries

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